SDOnline

Low Level Design

December 2021

|  |  |
| --- | --- |
| Application name | SDOnline |
| Business purpose | To generate drawings for sales nd engineering |
| Business criticality | Very Critical (15 Minutes) |
| Service Owner | Gary Glass <gary.glass@schindler.com>  Stefan Stappen <stefan.stappen@schindler.com> |
| Cost code | 120040110  120032550 |
| Supported by | GIS |

In this document text in yellow color is to be considered as a placeholder (or sample data) and thus must be changed or removed as applicable.

In this document text in Grey color is to be considered as an explanation which information is expected in the relevant section and thus must removed before the final document release.

**Important note**: For pure workload migrations of servers, there is no need to complete this document; a simple server request for a new server in Azure created via ITSM request will suffice. You’ll get a readily installed server with the operating system of your choice, but the application re-installation and data transfer remains your duty (e.g. local IT / the application owner).

We need to give an instruction what must be filled in in ITSM server request!

Version History

|  |  |  |  |
| --- | --- | --- | --- |
| **Version** | **Date** | **Changes / Approvals** | **Name** |
| 1.0 | 21/12 | Approved by security | Itay Peled |
|  |  |  |  |

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# Application Overview

## Scope and Design Objectives

This document details the Low-Level Design (LLD) for SDOnline and the migration steps necessary to move the application from its current location to Azure.

The following list provides the reader with the scope for this project and service.

* Assessment of SDOnline Application for Cloud Compatibility

## General information

Please provide short business context here.

Application is used to generate drawings for sales and engineering.

|  |  |
| --- | --- |
| Attribute | Description |
| Service Name | SDOnline |
| Service Description | To generate drawings for sales and engineering |
| Number of users and their location | Over 5000 users Globally |
| Data classification (CIA) | Confidentiality – Internal Use Only  Integrity – Normal  Availability – Very Critical (15 Minutes) |
| Cost Center | 120040110  120032550 |
| KG | SHH |
| Service Owner | Gary Glass [gary.glass@schindler.com](mailto:gary.glass@schindler.com)  Stefan Stappen <stefan.stappen@schindler.com> |
| Technical Contact | Gary Glass [gary.glass@schindler.com](mailto:gary.glass@schindler.com)  Roland Fässler <roland.faessler@schindler.com> |

# Application Architecture Design

## High Level Design overview

Provide high level solution design overview here.

* Add a diagram with application components/servers
* Add it roles and interconnections
* Add shared infra services if neeed

Do not provide technical details in this section.

Diagram, schematic

Description automatically generated

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Environment** | **DEV** | **PROD** | **QA** | **TEST** | **Total** |
| WEB | 0 | 0 | 0 | 0 | 0 |
| APP | 2 | 2 | 3 | 3 | 10 |
| DB | 1 | 1 | 0 | 0 | 2 |
| **Grand Total** | **3** | **3** | **3** | **3** | **12** |

Below is the list of Servers within the SDOnline Application Stack

## SCOPE-IN

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **S.No** | **Server Name** | **IP address** | **Azure IP** | **Function** | **Environment** | **ITSM-Function** |
| 1 | SHHWSR1228 | 10.10.65.245 | 10.38.40.153 | REMEDIATION | PROD | SHH Windows Server SDOnline GUI |
| 2 | SHHWSR1456 | 10.10.158.165 | 10.37.40.87 | REMEDIATION | NON-PROD | SHH WINDOWS SERVER SDOnline Development |
| 3 | SHHWSR2246 | - | 10.37.9.50 | MIDDLE | NON-PROD | - |
| 4 | SHHWSR1880 | 10.10.158.14 | 10.37.40.226 | REMEDIATION | NON-PROD | SHH Windows Server SchindlerDraw QE Dispatcher LD2020 |
| 5 | SHHWSR1881 | 10.10.158.15 | 10.37.40.227 | REMEDIATION | NON-PROD | SHH Windows Server SchindlerDraw TEST Dispatcher LD2020 |
| 6 | SHHWSR1882 | 10.10.158.16 | 10.37.40.228 | REMEDIATION | NON-PROD | SHH Windows Server SchindlerDraw DE Dispatcher LD2020 |
| 7 | SHHWSR1883 | 10.10.158.17 | 10.37.40.229 | REMEDIATION | NON-PROD | SHH Windows Server SchindlerDraw QE2 Dispatcher LD2020 |
| 8 | SHHWSR1884 | 10.10.158.18 | 10.38.41.162 | REMEDIATION | PROD | SHH Windows Server SchindlerDraw PE Dispatcher LD2020 |
| 9 | SHHWSR1922 | 10.10.58.57 | 10.37.40.232 | REMEDIATION | NON-PROD | SHH Windows Server SchindlerDraw SDOnline GUI QE |
| 10 | SHHWSR1923 | 10.10.58.59 | 10.38.41.174 | REMEDIATION | PROD | SHH Windows Server SchinderDraw SDOnline GUI PE |
| 11 | SHHWSR1266 | 10.10.158.26 | 10.37.12.60 | SQL | NON-PROD | SHH Windows Server SQL Server SchindlerDraw Dev |
| 12 | SHHWSR1267 | 10.10.158.27 | 10.38.12.120 | SQL | PROD | SHH Windows Server SQL Server SchindlerDraw Prod |
| SCOPE-OUT | | | | | | |
| 13 | SHHWSR1208 | 10.10.65.228 | 10.38.40.196 | REMEDIATION | PROD | SchindlerDraw Octopus Deployment PROD |
| 14 | SHHWSR1594 | 10.10.158.76 | - | - | - | SchindlerDraw DE Worker 01 LD2020 |
| 15 | SHHWSR1666 | 10.10.158.138 | - | - | - | SHH Windows Server SchindlerDraw DE Worker 02 LD2020 |
| 16 | SHHWSR1671 | 10.10.159.43 | - | - | - | SHH Windows Server SchindlerDraw DE Worker 03 LD2020 |
| 17 | SHHWSR1695 | 10.10.159.74 | - | - | - | SHH Windows Server SchindlerDraw QE Worker 02 LD2020 |
| 18 | SHHWSR1697 | 10.10.159.75 | - | - | - | SHH Windows Server SchindlerDraw QE Worker 03 LD2020 |
| 19 | SHHWSR1698 | 10.10.159.76 | - | - | - | SHH Windows Server SchindlerDraw QE Worker 04 LD2020 |
| 20 | SHHWSR2069 | 10.10.158.216 | - | - | - | SHH Windows Server SchindlerDraw QE Worker 05 LD2020 |
| 21 | SHHWSR2062 | 10.10.158.89 | - | - | - | SHH Windows Server SchindlerDraw QE Worker 06 LD2020 |
| 22 | SHHWSR2063 | 10.10.158.217 | - | - | - | SHH Windows Server SchindlerDraw QE Worker 07 LD2020 |
| 23 | SHHWSR2064 | 10.10.158.218 | - | - | - | SHH Windows Server SchindlerDraw QE Worker 08 LD2020 |
| 24 | SHHWSR1699 | 10.10.159.77 | - | - | - | SHH Windows Server SchindlerDraw QE2 Worker 01 LD2020 |
| 25 | SHHWSR1700 | 10.10.159.78 | - | - | - | SHH Windows Server SchindlerDraw QE2 Worker 02 LD2020 |
| 26 | SHHWSR1701 | 10.10.159.79 | - | - | - | SHH Windows Server SchindlerDraw QE2 Worker 03 LD2020 |
| 27 | SHHWSR1702 | 10.10.159.80 | - | - | - | SHH Windows Server SchindlerDraw QE2 Worker 04 LD2020 |
| 28 | SHHWSR1703 | 10.10.159.81 | - | - | - | SHH Windows Server SchindlerDraw QE2 Worker 05 LD2020 |
| 29 | SHHWSR1723 | 10.10.159.87 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 01 LD2020 |
| 30 | SHHWSR1724 | 10.10.159.88 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 02 LD2020 |
| 31 | SHHWSR1725 | 10.10.159.89 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 03 LD2020 |
| 32 | SHHWSR1726 | 10.10.159.90 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 04 LD2020 |
| 33 | SHHWSR1727 | 10.10.159.91 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 05 LD2020 |
| 34 | SHHWSR1728 | 10.10.159.92 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 06 LD2020 |
| 35 | SHHWSR1729 | 10.10.159.93 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 07 LD2020 |
| 36 | SHHWSR1730 | 10.10.159.94 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 08 LD2020 |
| 37 | SHHWSR1731 | 10.10.159.95 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 09 LD2020 |
| 38 | SHHWSR1732 | 10.10.159.96 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 10 LD2020 |
| 39 | SHHWSR1733 | 10.10.159.97 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 11 LD2020 |
| 40 | SHHWSR1734 | 10.10.159.98 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 12 LD2020 |
| 41 | SHHWSR1767 | 10.10.159.102 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 13 LD2020 |
| 42 | SHHWSR1768 | 10.10.159.103 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 14 LD2020 |
| 43 | SHHWSR1769 | 10.10.159.104 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 15 LD2020 |
| 44 | SHHWSR1770 | 10.10.159.105 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 16 LD2020 |
| 45 | SHHWSR1771 | 10.10.159.106 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 17 LD2020 |
| 46 | SHHWSR1772 | 10.10.159.107 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 19 LD2020 |
| 47 | SHHWSR1773 | 10.10.159.108 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 18 LD2020 |
| 48 | SHHWSR1774 | 10.10.159.109 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 20 LD2020 |
| 49 | SHHWSR1775 | 10.10.159.110 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 21 LD2020 |
| 50 | SHHWSR1776 | 10.10.159.111 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 22 LD2020 |
| 51 | SHHWSR1777 | 10.10.159.112 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 23 LD2020 |
| 52 | SHHWSR1778 | 10.10.159.113 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 24 LD2020 |
| 53 | SHHWSR1779 | 10.10.159.114 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 25 LD2020 |
| 54 | SHHWSR1780 | 10.10.159.115 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 26 LD2020 |
| 55 | SHHWSR1781 | 10.10.159.116 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 27 LD2020 |
| 56 | SHHWSR2065 | 10.10.158.219 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 28 LD2020 |
| 57 | SHHWSR2066 | 10.10.158.221 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 29 LD2020 |
| 58 | SHHWSR2068 | 10.10.158.223 | - | - | - | SHH Windows Server SchindlerDraw PE Worker 31 LD2020 |
| 59 | SHHWSR1788 | 10.10.159.12 | 10.37.9.45 | MIDDLE | NON-PROD | SHH Windows Server SchindlerDraw TEST Worker 01 LD2020 |

**Red Color** servers are going to be decommissioned based on the list shared by Application owners.  
**Green Color** servers are New Servers added to the list based on the list shared by Application Owners.

## Low Level Design

Provide Low Level design description here. DO NOT add configuration settings here.

* Add LLD diagram if possible
* Add technical Azure infrastructure design details here
* What main Azure services are used
* How many tiers apllication has and what are they
* What are the main data flows and and how the data is exchanged
* Provide any application secific technical constrains and requirements

**Production Environment**

Graphical user interface, text, application

Description automatically generated

## Azure infra components

**Provide** Azure resources top level configuration settings here.

* Regions
* Subscriptions
* Resource Groups

|  |  |  |  |
| --- | --- | --- | --- |
| Description | PROD | NON-PROD | Notes |
| Subscription | s-sis-eu-prod-01 | s-sis-eu-nonprod-01 | NA |
| Azure Regions | EU North | EU North | NA |
| Resource Group | rg-shh-prod-sdonline-01 | rg-shh-dev-sdonline-01  rg-shh-test-sdonline-01  rg-shh-qual-sdonline-01 | NA |

### Compute services

List all virtual servers here

#### Virtual Servers

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Server Name** | **Data Center** | **Operating Center** | **RAM (GB)** | **Core** | **Disk Size GB** |
| SHHWSR1228 | GDC | Microsoft Windows Server 2012 R2 Server Standard Edition (full installation), 64-bit | 4 | 1 | 90 |
| SHHWSR1456 | GDC | Microsoft Windows Server 2012 R2 Server Standard Edition (full installation), 64-bit | 2 | 1 | 90 |
| SHHWSR1788 | GDC | Microsoft Windows Server 2019 Standard Edition (full installation), 64-bit | 4 | 2 | 120 |
| SHHWSR1880 | GDC | Microsoft Windows Server 2019 Standard Edition (full installation), 64-bit | 4 | 2 | 120 |
| SHHWSR1881 | GDC | Microsoft Windows Server 2019 Standard Edition (full installation), 64-bit | 4 | 2 | 120 |
| SHHWSR1882 | GDC | Microsoft Windows Server 2019 Standard Edition (full installation), 64-bit | 4 | 2 | 120 |
| SHHWSR1883 | GDC | Microsoft Windows Server 2019 Standard Edition (full installation), 64-bit | 4 | 2 | 120 |
| SHHWSR1884 | GDC | Microsoft Windows Server 2019 Standard Edition (full installation), 64-bit | 4 | 2 | 120 |
| SHHWSR1922 | GDC | Microsoft Windows Server 2019 Standard Edition (full installation), 64-bit | 4 | 2 | 120 |
| SHHWSR1923 | GDC | Microsoft Windows Server 2019 Standard Edition (full installation), 64-bit | 4 | 2 | 150 |
| SHHWSR1266 | GDC | Microsoft Windows Server 2012 R2 Server Standard Edition (full installation), 64-bit | 8 | 2 | 300 |
| SHHWSR1267 | GDC | Microsoft Windows Server 2012 R2 Server Standard Edition (full installation), 64-bit | 12 | 2 | 2120 |

#### DB Servers (MS SQL on IaaS)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Server Name | Data Centre | Operating System | RAM (GB) | Cores | Disk Size GB |
| SHHWSR1266 | GDC | Microsoft Windows Server 2012 R2 Server Standard Edition (full installation), 64-bit | 8 | 2 | 300 |
| SHHWSR1267 | GDC | Microsoft Windows Server 2012 R2 Server Standard Edition (full installation), 64-bit | 12 | 2 | 2120 |

The DB Severs are also mentioned in 3.1.1.1.

### Storage Services and external fileshares

List all Azure Storage services instances used and external storage provider like NAS/NFS/iSCSI shares, etc.

|  |  |  |  |
| --- | --- | --- | --- |
| Name | Purpose | Type / Tier | Path |
| Infv001 | Storage/Fileshares | NA | [\\infv0001.global.schindler.com](file://infv0001.global.schindler.com),  \\infv0001.global.schindler.com\CAD |

### Networking and Connectivity

List Azure network services and/or FW configuratoion settings like FW rules

#### Azure Network Componets

|  |  |  |  |
| --- | --- | --- | --- |
| Component Name | PROD | NON-PROD | Reference ID |
| VNet | EU-PROD | EU-NONPROD | NA |
| Subnet | sub-remediation-iaas-01  10.37.40.0/22  BackEnd-IaaS-Subnet\_1  10.37.12.0/23 | sub-remediation-iaas-01  10.37.40.0/22  MiddleWare-IaaS-Subnet\_1  10.37.9.0/24  BackEnd-IaaS-Subnet\_1  10.37.12.0/23 | NA |

#### Service Interfaces List / FW Rules

Find the [link](https://schindlerglobal.sharepoint.com/:x:/r/sites/SISCloudAdoption/Shared%20Documents/03%20Project%20Execution/06%20-%20Migration/GDC/GDC-MIG/Wave4/026%20SDOnline/LLD/Firewall%20Details.xlsx?d=w46533a542c3d4d3c9c86c8eb01b9cffe&csf=1&web=1&e=OOOi1V) for firewall rules.

**Internet**

|  |  |  |  |
| --- | --- | --- | --- |
| Servers | Internet Required | URL to be Whitelist | Remarks |
| All | Yes | https://dev.azure.com/SHH-SIS-CAD-Projects/ | Proxy  In Azure, we can use the Proxy  shhnwg1000.global.schindler.com:3128 |

### Azure Application Gateway / WAF / Azure FW

|  |  |
| --- | --- |
| Attribute | Value |
| Azure App Gateway Name | NA |
| Backend Server | NA |
| Backend Ports | NA |
| Azure App Gateway Public Endpoint | NA |

### Certificates

|  |  |  |
| --- | --- | --- |
| **External URL** | **Issued to** | **Issuer** |
| NA | NA | NA |

|  |  |  |
| --- | --- | --- |
| **Internal URL** | **Issued to** | **Issuer** |
| \*.global.schindler.com | shhwsr1884.global.schindler.com | Schindler-Intermediate-CA-G02-01 |
| \*.global.schindler.com | shhwsr1880.global.schindler.com | Schindler-Intermediate-CA-G02-01 |
| \*.global.schindler.com | sdwebservicede.global.schindler.com | DigiCert TLS RSA SHA256 2020 CA 1 |

### Shared Infrastructure Sevices

List Azure shared infrastructure services like backup, logging, monitoring, alerting, etc.

|  |  |  |  |
| --- | --- | --- | --- |
| Service Component Name | Service | Description | Reference ID |
| Identity | Active Directory Service |  |  |
| DNS | DNS Service |  |  |
| Monitoring | Zabbix | Infra Monitoring |  |
| Backups | Azure Backup |  |  |
| SIEM |  |  |  |
| Networking |  |  |  |

## Requirements and Key Design Decisions

List of architecture Key Design Decisions (KDC) with relevant requirements is provided below:

|  |  |  |  |
| --- | --- | --- | --- |
| Ref. | Key Design Decision Area | Key Design Decision | Justification |
| 1 | Resilience & DR | Azure Geo Redundant Storage (GRS) will be used. | Requirement comes from data availability classification – Very Critical (15 min) |
| 2 | Resilience & DR | Servers will be placed in Availability zone & Backup will also be available | In Case of Datacentre level failure, the other zone will be available & region level failure will be handled by restoring from Backup |
| 3 | Security/CMDB | Solution will use Azure tags for digital asset management. | ON 0-08100 standard requirement. |
| 4 | Connectivity | Solution will be securely published via internal FW/ App Gateway/ WAF | Azure LZ network design decision for internal exposed services. |
| 5 | Connectivity | Encryption for data in transit – TLS v.1.2 | ON 0-08100 standard requirements for data in transit over public networks. |
| 6 | Hosting Location | Azure Storage Account will be created in North Europe | Solution is deployed in the location closest to dependent Services |
| 7 | Hosting Type | Azure IaaS will be used | Aligned with requirements. |
| 8 | Hosting Type | Azure PaaS services will be used where possible. | Business requirement, LZ design decision. |
| 9 | Monitoring | All solution components must be connected to Azure monitoring services. | ON 0-08100 standard requirement. LZ networking design decision. |
| 10 | Access management | RBAC controlled access for admins and service owners. | The design is using standard LBE Azure infrastructure and patterns only. |
| 12 | Security | FW/WAF intrusion prevention capabilities like AV/IDS/IPS must be enabled. | ON 0-08100 standard requirement. LZ networking design decision. |
| 13 | Security | Azure Storage Encryption will be used for data at rest encryption. | ON 0-08100 standard requirement. Solution security requirement. |

# Licensing, Assumptions and Dependencies

## Assumptions, Issues & Dependencies

The following table provides the reader with an understanding of the **architecture items** only.

|  |  |
| --- | --- |
| Category | Description |
| Assumptions | NA |
| Issues | NA |
| Dependencies | Shared DB is used by other application “Power BI” i.e., SHHSCPSQLSDRAWLICPROD.global.schindler.com (SHHWSR1267)  Deployment tools used is Octopus, Azure Devops  Shared DEV DB- SHHSCPSQLSchDrawSetDE.global.schindler.com (SHHWSR1266)  Shared Prod DB - SHHSCPSQLSDRAWLICPROD.global.schindler.com (SHHWSR1267)  Camos, Shape FO, Shape Sales |

## Service Life and Decommissioning

The following table provides the reader with an understanding of the solutions service life and any decommissioning required.

|  |  |
| --- | --- |
| Category | Description |
| Service Life | Service will be deployed on a permanent basis. Will be reviewed every 2 years. |
| Decommissioning | Decommission as per the standard Azure services lifecycle. |

## Application Software Components

The following table provides the reader with the major application software components and versions to be implemented as part of this solution.

|  |  |
| --- | --- |
| Software Component Name | Software Component Version |
| n/a | n/a |

## Licenses

The following table provides the reader with the licenses required for the infrastructure deployment.

**4.4.1 Infrastructure Licenses**

The following table provides the reader with the licenses required for the infrastructure deployment.

|  |  |
| --- | --- |
| Software License | Subscription License Qty |
| MS SQL Server | BYOL |
| Windows | Azure PAYG |

**4.4.2 Application Licenses**

|  |  |
| --- | --- |
| Application License | Application License type |
| NA | NA |

# Integration Architecture

## Interfaces List

The following table provides the reader with a view of the technical integration for the deployment.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Ref | Source | Broker System | Target | Batch (B) / Transactional (T) | Protocol / Port |
| 1 | NA | NA | NA | NA | NA |

## User connections

The following table provides the reader with a view of the technical integration for the deployment.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Ref | Source | Broker System | Target | Batch (B) / Transactional (T) | Protocol / Port |
| 1 | NA | NA | NA | NA | NA |
| 2 | NA | NA | NA | NA | NA |

## Cloud to / from On-Prem Interfaces

The following table provides the reader with a view of the impact to the Schindler on-premises networks for the deployment if applicable.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Ref From 4.1 | Peak(s) or Schedule Time(s) and Days | Firewall Rule? | Max # Per Hour | Max Size | Average Per Hour | Average Size |
|  | n/a |  |  |  |  |  |

# Security

The following section provides the reader with a view of the security considerations considered for the design.

## Security considerations

|  |  |
| --- | --- |
| Category | Description |
| Physical Location Security Considerations | Service is hosted in Azure cloud. According to shared responsibility model Microsoft is responsible for provisioning physical security controls. |
| Data access & governance (Authorization) | * Users are authenticated by AD * New admin user access will be provided in scope of the standard Schindler service request |
| Directory Services & Authentication | * Service use Active Directory and some external application for Authentication |
| Privileged access accounts and service/API user accounts | global\svcshhldworker |
| Server security, perimeter security & changes to Schindler firewalls required? | * Azure Firewall will be used * WAF and Azure App Gateway will be used at stage 2 to secure end-users ‘connections. * Azure Storage private endpoints will be used to route traffic via internal FW/WAF for additional security layer. * Direct access to Azure Storage public endpoints is disabled. |
| Legal & Regulatory Compliance | n/a |
| Information Security Considerations (including safeguard of sensitive and personal data) | Data protection controls must comply with Schindler ON 0-08100 Security Baseline. |
| If there is a PaaS (not Schindler Azure/AWS PaaS) or SaaS provider involved in this solution, does the service provider meet targets specified in the CIA classification | No |
| Backup platform, type of backup & scheduling for servers and data | Service owner will maintain a backup copy of the files  GL 01.1 - VM Snapshot Backup Standard, short term  GL 03.1 - SQL QUAL / DEV Backup, one month  GL 03.2 - SQL PROD Backup  GL 99 - No Backup required |
| Patching schedule, service hours and maintenance windows | Maintenance Windows –  1:45 to 4:45 PM CET |
| Data archiving, cleansing & purging (life cycle management) | Service owner is responsible for data lifecycle management. |
| Data migration | ASR will be leverage for VM Replication to target Data will be migrated manually by copying files |
| Data and system audit & monitoring | All events will be monitored using Azure Log Analytics service.  This includes.   * Data changes auditing. * System access auditing. * Security monitoring.   No monitoring tool |

## Azure Asset Management (tags)

Following tags must be assigned to azure resources created in scope of this service deployment:

|  |  |
| --- | --- |
| Key | Value |
| Cost Center | 120040110  120032550 |
| Infra structure service | SDOnline |
| KG | SHH |
| Service owner | Gary Glass [gary.glass@schindler.com](mailto:gary.glass@schindler.com) Stefan Stappen [stefan.stappen@schindler.com](mailto:stefan.stappen@schindler.com) |
| Technical contact | Roland Fässler roland.fassler@schindler.com |
| Confidentiality | Internal use only |
| Integrity | Normal |
| Availability | Very Critical (15 min) |
| Userbase | Around 2000 Globally |

//Luis Labodia: Used tags

|  |  |
| --- | --- |
| **RG** | **rg-shh-prod-sdonline-01 // rg-shh-dev-sdonline-01// rg-shh-test-sdonline-01// rg-shh-qual-sdonline-01** |
| **applicationowner** | Gary Glass [<gary.glass@schindler.com](mailto:%3cgary.glass@schindler.com)> |
| **costcenter** | 120040110 |
| **infrastructureservice** | Web-server |
| **kg** | Shh |
| **serviceowner** | Gary Glass <[gary.glass@schindler.com>](mailto:gary.glass@schindler.com) |
| **technicalcontact** | Roland Fassler <roland.fassler@schindler.com> |

|  |  |
| --- | --- |
| **RG** | **rg-shh-prod-sdonline-01 // rg-shh-dev-sdonline-01** |
| **applicationowner** | Gary Glass <gary.glass@schindler.com> |
| **costcenter** | 120032550 |
| **infrastructureservice** | DB-server |
| **kg** | Shh |
| **serviceowner** | Gary Glass <[gary.glass@schindler.com>](mailto:gary.glass@schindler.com) |
| **technicalcontact** | Roland Fassler <roland.fassler@schindler.com> |

# Application migration planning

In the first chapter the business application’s setup is assessed. This includes scoping, initial planning, source server definition and description, including dependencies.

## On-premise application design

The application has 4 environments viz PROD, TEST, DE, QE.

Diagram, schematic

Description automatically generated

### Migration schedule / timeline

|  |  |
| --- | --- |
| Assessment completion deadline | 21st November 2021 |
| Planning and Design completion deadline | 16th December 2021 |
| Pre-Migration Activities completion deadline | NA |
| Migration Execution completion deadline | NA |
| Post Migration activities completion deadline | NA |

### On-premise servers used / required by the application

|  |  |  |  |
| --- | --- | --- | --- |
| **Server name** | **Shared server (yes/no)** | **Migration method** | **Server function/role** |
| NA | NA | NA | NA |

### Components linked to the application

* Application is Shared DB is used by other application “Power BI” i.e., SHHSCP-SQLSDRAWLICPROD.global.schindler.com
* Email gateway is used to send email from application.
* Deployment tools used is Octopus, Azure Devops.
* Application is dependent on Shared DB- SHHSCPSQLSchDrawSetDE.global.schindler.com, SHHSCPSQLSDRAWLICPROD.global.schindler.com, SHAPE sales, Shape FO, CAMOS.

## Lift & shift (ASR) migration

Source server specification  
Servers will be rehosted to Azure using ASR  
Please refer the [**link**](https://schindlerglobal.sharepoint.com/:x:/r/sites/SISCloudAdoption/Shared%20Documents/03%20Project%20Execution/06%20-%20Migration/GDC/GDC-MIG/Wave4/026%20SDOnline/Serverlist/Serverlist.xlsx?d=wac99ea9338e74ddabcce8672ad31f240&csf=1&web=1&e=9u2IZG) for server details & detailed inventory for Source & Target information

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Hostname** | **IP Address** | **Function** | **Environment** | **Migration Method** |
| SHHWSR1228 | 10.10.65.245 | REMEDIATION | PROD | Rehost |
| SHHWSR1456 | 10.10.158.165 | REMEDIATION | NON-PROD | Rehost |
| SHHWSR1788 | 10.10.159.122 | MIDDLE | NON-PROD | Rehost |
| SHHWSR1880 | 10.10.158.14 | REMEDIATION | NON-PROD | Rehost |
| SHHWSR1881 | 10.10.158.15 | REMEDIATION | NON-PROD | Rehost |
| SHHWSR1882 | 10.10.158.16 | REMEDIATION | NON-PROD | Rehost |
| SHHWSR1883 | 10.10.158.17 | REMEDIATION | NON-PROD | Rehost |
| SHHWSR1884 | 10.10.158.18 | REMEDIATION | PROD | Rehost |
| SHHWSR1922 | 10.10.58.57 | REMEDIATION | NON-PROD | Rehost |
| SHHWSR1923 | 10.10.58.59 | REMEDIATION | PROD | Rehost |

## Database (DMS) migration

Source server/database specification

Please refer the [**link**](https://schindlerglobal.sharepoint.com/:x:/r/sites/SISCloudAdoption/Shared%20Documents/03%20Project%20Execution/06%20-%20Migration/GDC/GDC-MIG/Wave4/026%20SDOnline/Serverlist/Serverlist.xlsx?d=wac99ea9338e74ddabcce8672ad31f240&csf=1&web=1&e=9u2IZG) for server details & detailed inventory for Source & Target information

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Hostname** | **IP Address** | **Function** | **Environment** | **Migration Method** |
| SHHWSR1266 | 10.10.158.26 | SQL | NON-PROD | Azure SQL instance |
| SHHWSR1267 | 10.10.158.27 | SQL | PROD | Azure SQL instance |

## Share Migration

Copy the below table **for each server or disc storage** to be migrated in this migration!

|  |  |
| --- | --- |
| **Source server** | **Configuration** |
| Host name | NA |
| Source IP address | NA |
| Domain | NA |
| Server or storage size | NA |
| Server OS | NA |

## Internal application dependencies

List and describe all dependencies internal to the application. In case the business application consists of multiple servers this list must also include all dependencies between these servers (related to the same application).

|  |  |
| --- | --- |
| **Dependency** | **Detailed Description** |
| Applications | Application is dependent on Shape FO, Shape Sales, CAMOS |
| AD | Application Server dependent on AD for Authentication |
| Deployment tools | Application requires Octopus, Azure Devops as Deployment tool |
| DB | SHHSCPSQLSchDrawSetDE.global.schindler.com - Dev,  SHHSCPSQLSchindlerDrawQE.global.schindler.com  SHHSCPSQLSchindlerDrawQE2.global.schindler.com  SHHSCPSQLSchindlerDrawPE.global.schindler.com  SHHSCPSQLSDRAWLICPROD.global.schindler.com - PROD |
| SMTP | Application requires SMTP connection to send emails |

## External application dependencies or application interfaces

List and describe all dependencies external to the application. This includes all cases where the business application provides an interface towards other systems.

|  |  |
| --- | --- |
| **Interface** | **Detailed Description** |
| NA | NA |

## DNS names / Published websites / Third party connections

|  |  |
| --- | --- |
| **Internal DNS names published** | SHHWSR1589.global.schindler.com  SHHWSR1785.global.schindler.com  sdonlinede.global.schindler.com  sdonlinetest.global.schindler.com  sdonlineqe.global.schindler.com  sdonlinepe.global.schindler.com  schindlerdrawfaq.global.schindler.com  sdwebservicetest.global.schindler.com  SHHSCPSQLSchindlerDrawDE.global.schindler.com  SHHSCPSQLSchindlerDrawQE.global.schindler.com  SHHSCPSQLSchindlerDrawQE2.global.schindler.com  SHHSCPSQLSchindlerDrawPE.global.schindler.com  SHHSCPSQLSDRAWLICPROD.global.schindler.com |
| **External DNS names** | NA |
| **SMTP relay usage** | smtp.eu.schindler.com |

## DMZ / Firewall rules

In case one or multiple of your servers involved in this migration are sitting in a DMZ or have websites published on them please indicate this information in below table.

|  |  |
| --- | --- |
| Servers in DMZ | **NA** |

## Performance / response times

In case the Business Application has hard requirements with regards to application performance and or response times and these are critical to the end user’s acceptance of the cloud migration project, these performance / response time measurements must be made **prior** to the migration of the application and properly documented such that a valid baseline is created for later comparison. Please do note that **NO** performance complaints will be accepted post-migration in case no baseline has been provided prior to migration.

<Please include here any response time / performance requirements and measurements you have made **prior** to the application migration>  

# Configuration of target situation

For each server to be lift & shifted in this migration  
Please refer the [**link**](https://schindlerglobal.sharepoint.com/:x:/r/sites/SISCloudAdoption/Shared%20Documents/03%20Project%20Execution/06%20-%20Migration/GDC/GDC-MIG/Wave4/026%20SDOnline/Serverlist/Serverlist.xlsx?d=wac99ea9338e74ddabcce8672ad31f240&csf=1&web=1&e=9u2IZG) for server details & detailed inventory for Source & Target information

## Database (DMS) migration Target server/database specification

Please refer the [**link**](https://schindlerglobal.sharepoint.com/:x:/r/sites/SISCloudAdoption/Shared%20Documents/03%20Project%20Execution/06%20-%20Migration/GDC/GDC-MIG/Wave4/026%20SDOnline/Serverlist/Serverlist.xlsx?d=wac99ea9338e74ddabcce8672ad31f240&csf=1&web=1&e=9u2IZG) for server details & detailed inventory for Source & Target information

## Share Migration

Copy the below table **for each server or disc storage** to be migrated in this migration!

|  |  |
| --- | --- |
| **Source server** | **Configuration** |
| Host name | NA |
| Source IP address | NA |
| Domain | NA |
| Server or storage size | NA |
| Server OS | NA |

# Migration

The third chapter describes the migration steps for the application server(s). This includes specific pre-migration activities, test case description, steps for conducting the actual migration and finally specific post migration activities.

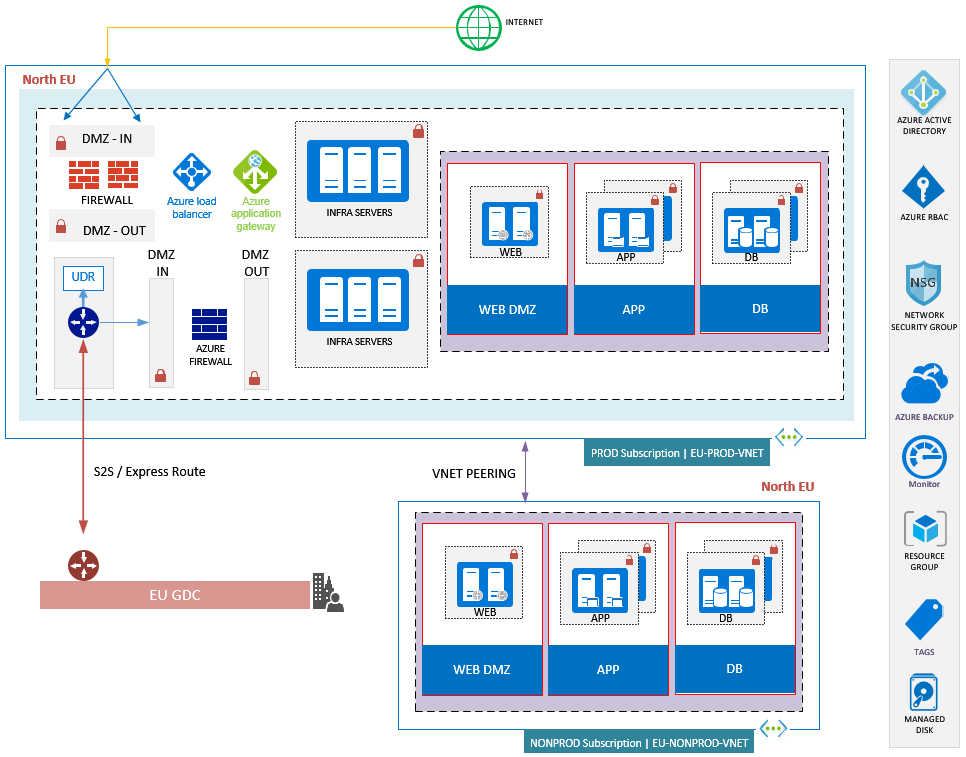
## Move Group

This is a proposed Move Group & Wave Group and may change based on the migration timelines.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **Hostname** | **IP Address** | **Function** | **Environment** | **Application** | **Move Group** | **Wave** |
| SHHWSR1228 | 10.10.65.245 | REMEDIATION | PROD | SDOnline | NA | Wave4 |
| SHHWSR1456 | 10.10.158.165 | REMEDIATION | NON-PROD | SDOnline | NA | Wave4 |
| SHHWSR1788 | 10.10.159.122 | MIDDLE | NON-PROD | SchindlerDraw | NA | Wave3 |
| SHHWSR1880 | 10.10.158.14 | REMEDIATION | NON-PROD | SchindlerDraw | NA | Wave3 |
| SHHWSR1881 | 10.10.158.15 | REMEDIATION | NON-PROD | SchindlerDraw | NA | Wave3 |
| SHHWSR1882 | 10.10.158.16 | REMEDIATION | NON-PROD | SchindlerDraw | NA | Wave3 |
| SHHWSR1883 | 10.10.158.17 | REMEDIATION | NON-PROD | SchindlerDraw | NA | Wave3 |
| SHHWSR1884 | 10.10.158.18 | REMEDIATION | PROD | SchindlerDraw | NA | Wave3 |
| SHHWSR1922 | 10.10.58.57 | REMEDIATION | NON-PROD | SchindlerDraw | NA | Wave3 |
| SHHWSR1923 | 10.10.58.59 | REMEDIATION | PROD | SchindlerDraw | NA | Wave3 |
| SHHWSR1266 | 10.10.158.26 | SQL | NON-PROD | SchindlerDraw | NA | Wave3 |
| SHHWSR1267 | 10.10.158.27 | SQL | PROD | SchindlerDraw | NA | Wave3 |

## Target Architecture

* The Servers will be placed in Prod & Non-Prod Subscription based on the Environment.
* Based on the Tier the Servers will be placed into the respective Subnet.
* Shared services like monitoring, IDAM, backup will be leveraged from the existing shared infrastructure.



## Dependency Map

### PROD Environment

Graphical user interface, text, application

Description automatically generated

## Pre-migration activities

Explain in detail all required pre-migration activities to be completed prior to the migration. If certain steps are time sensitive, please do indicate this!

|  |  |
| --- | --- |
| **Application stop** | Manual – Service Stop by the Application Owners |
| **Application start** | Manual – Service Start by the Application Owners |
| **Block user traffic** | Block on the Load Balancer |
| **Boot order** | DB à APP à WEB |

## Test cases

Detailed description of the test cases that need to be completed after the failover to Azure but during the migration slot. Please note that the test case execution must be done by local IT and or the application responsible.

|  |  |
| --- | --- |
| **Test case name** | **Detailed test case description** |
| NA | NA |
| NA | NA |
| NA | NA |

Overall test coordination lies with the application owner, the migration Team will NOT organize / orchestrate / conduct testing during the outage window!

|  |  |
| --- | --- |
| Overall test effort estimation during outage | NA |
| Name of test users and their function | Gary Glass |
| Test acceptance sign off to be given by | Gary Glass |
| Planned test case execution window | NA |

## Post-migration activities

|  |  |
| --- | --- |
| **DNS** | DNS listed in Section [7.7](#_DNS_names_/) needs to be changed to point to New IP in Azure |
| **Load Balancer** | NA |
| **DB Configuration** | Applications needs to be configured to connect to New IP of the DB Server if it is configured with an IP Address [Section 3.3.1](#_DB_Servers_(MS). |
| **Firewall** | Firewall changes to be performed as per [Section 3.4](#_Service_Interfaces_List) |
| **Monitoring** | Configure Zabbix on Cloud for the New Instance IP as per [Section 6.1](#_Security_considerations) |
| **Backup** | Configure Backup as per [Section 6.1](#_Security_considerations) |

## Continue or fallback decision

After test case execution, the final go / no-go decision must be taken. Please include a detailed description of the specific conditions in which a rollback / fallback will be conducted.

|  |  |
| --- | --- |
| Decision taker for approved fallback to on premise | NA |
| Fall back to on premise servers | NA |
| Individuals to be informed of fallback decision | NA |

## Reconfiguration after testing sign off

Please list in detail all steps that need to be executed after the test cases have been executed and sign off for has been provided.